



## 364-Series Warranty Information

### Commercial Grade Frame - Fiberglass

One Year Limited Warranty:

- Rivets, joints, tilt, and construction of frame covered for one year against manufacturing defects only.
- Fiberglass ribs covered for 3 years against manufacturing defects only.
- Weather related damage not covered.

### Commercial Grade Frame - Steel

One Year Limited Warranty:

- Rivets, joints, wood pole and construction of frame covered for one year against manufacturing defects only.
- Steel ribs covered for 1 year against manufacturing defects only (rusting not covered)
- Weather related damage not covered.

### Sunbrella Solution Dyed Acrylic Fabric

- See second page for sunbrella Warranty Information



## FABRIC WARRANTY

### 5 YEAR LIMITED WARRANTY

Covers Sunbrella® Upholstery Fabrics, window treatment fabrics and specialty fabrics such as Sunbrella Plus, Supreme, Clarity, View, Unity, Renaissance, Rib, Rain and Sling.

For installations on or after November 1, 2008, the warranty coverage period is **5 years** from the original purchase date.

For installations prior to November 1, 2008, the warranty coverage period is **3 years** from the original purchase date.

### 10 YEAR LIMITED WARRANTY

Covers Sunbrella® Awning and Marine Canvas

For installations on or after November 1, 2008, the warranty coverage period is **10 years** from the original purchase date. Glen Raven will provide replacement fabric at no cost during years one through eight; at the then-current selling price less a 30% discount during the ninth year; and less a 15% discount during the tenth year.

For installations prior to November 1, 2008, the warranty coverage period is **5 years** from the original purchase date.

<p><b>WHO THIS WARRANTY PROTECTS</b></p> <p>This warranty protects the original purchaser of Sunbrella fabric.</p>	<p><b>WHAT THIS WARRANTY PROTECTS AGAINST</b></p> <p>This warranty protects against Sunbrella fabric becoming unserviceable due to color or strength loss from normal usage and exposure conditions, including sunlight, mildew and atmospheric chemicals.</p>	<p><b>WHAT THIS WARRANTY COVERS</b></p> <p>This warranty covers Sunbrella fabric only.</p>
<p><b>WHAT THIS WARRANTY DOES NOT COVER</b></p> <p>This warranty does not cover normal care and cleaning; damage from misuse or abuse; improper installation; or costs associated with replacement of the fabric, including labor and installation.</p>	<p><b>LIMITS TO THE WARRANTY</b></p> <p>Glen Raven's liability is expressly limited to this warranty. Glen Raven reserves the right to inspect the fabric submitted for claim.</p>	<p><b>WHAT WE WILL DO</b></p> <p>Glen Raven will supply new equivalent fabric to replace the fabric that becomes unserviceable.</p>
<p><b>WHO TO CONTACT</b></p> <p>Contact your Glen Raven sales or customer service representative for warranty claims.</p>	<p><b>WHO CONSUMERS SHOULD CONTACT</b></p> <p>Sunbrella is normally a component of an end product such as an awning, umbrella or cushion. Consumers and end-users should contact the fabricator, dealer or retailer from whom you purchased the end product.</p>	<p><b>WARRANTY COVERAGE PERIOD</b></p> <p>Performance improvements introduced November 1, 2008 allowed Glen Raven to increase the warranty period for Sunbrella fabrics.</p>