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## **WARRANTY & TERMS**

**WARRANTY: 5 Year Limited Warranty on Thermoplastic coated elements.** The Park and Facilities Catalog guarantees all items for one full year to be free of defects in workmanship or materials when installed and maintained properly. We agree to repair or replace, any items determined to be defective. Items specifically not covered by this warranty include vandalism, man made or natural disasters, lack of maintenance, normal weathering or wear and tear due to public abuse.

Damages or loss in transit is the responsibility of the carrier, whether visible or concealed. It is the responsibility of the recipient to assure that the order is received complete. Before signing the delivery receipt, inspect the shipment immediately and completely. Note any damages or shortages on the bill of lading. Damage reports must be filed within 5 days. The Park and Facilities Catalog is NOT responsible for damages or loss in transit. Title to all goods passes to the customer at the time of shipment. The Park and Facilities Catalog will assist in filing claims if the freight arrangements were made by The Park and Facilities Catalog at your request.

**CANCELLATIONS AND RETURNS:** Cancellations are only accepted with approval of The Park and Facilities Catalog. No merchandise shall be returned without a Return Goods Authorization number which is issued by customer service. Any authorized merchandise must be carefully packed and received in saleable condition. A restocking charge of up to 25% will be applied to all returned goods when the error is not the fault of The Park and Facilities Catalog. All returns must be shipped freight prepaid.