

Although our products are highly durable, and very low maintenance, it is very important to follow the Below routine steps. Following these guidelines will help protect your investment by extending the life of the products, manage potential risk, and empower community pride with a great looking outdoor space.

Installation

A bad installation can derail any great product. During the installation process, please make note of safety Warnings and follow installation instructions closely. Installation instructions include a specifications sheet Which list every part used in the product and can make the requesting of replacement parts more seamless.

Frequency

Equipment should be checked for wear, loose hardware or vandalism at least every 6 months. Depending On the location of the equipment (i.e., high-use areas) it may need to be inspected more frequently. Damage caused by wear or vandalism can be major factors in injury causing situations. If a part is broken or Worn, it should be replaced immediately.

Finishes & Materials

All equipment should be free of rust and should be repaired whenever necessary to deter further rusting And damage. Touch-up thermoplastic and paint can be requested by contacting The Park Catalog at 866-280-9894. Easy to follow repair instructions are available for both thermoplastic coated products And painted products. Wood and Recycled Wood products should be inspected for splitting, splinters or stain fading.

Hardware

Proper maintenance of equipment requires regular tightening of all bolts, nuts and setscrews. All Protruding bolts should be covered or cut off and finished smooth. Sharp edges on pipes should be capped or removed.

Modifications

Adaptations or modifications to the product in the field could create a safety concern and can void the Warranty. If the product is damaged, please contact Customer Service for assistance.

Cleaning

Products can be wiped down with a mild cleaner like simple green or just soap and water. Graffiti can typically, be removed by using a cleaner such as Betterbilt Chemicals Graffiti Remover Wipes.

Regular maintenance is necessary in this and all park and recreational equipment to ensure the safety of The user. We are here to help! If you are unsure of the extent of wear on a product, please contact us at 866-280-9894